Consolidated criteria for reporting qualitative studies (COREQ): 32-item checklist

Please indicate in which section each item has been reported in your manuscript. If you do not feel an item applies to your manuscript, please enter N/A.

For further information about the COREQ guidelines, please see Tong *et al.*, 2017: https://doi.org/10.1093/intqhc/mzm042

No.	Item	Description	Section #
Doma	ain 1: Research team an	d reflexivity	
Perso	nal characteristics		
1.	Interviewer/facilitator	Which author/s conducted the interview or focus group?	CM and research assistants
2.	Credentials	What were the researcher's credentials? <i>E.g. PhD, MD</i>	MPH
3.	Occupation	What was their occupation at the time of the study?	Hospital Administrator
4.	Gender	Was the researcher male or female?	Male
5.	Experience and training	What experience or training did the researcher have?	Has conducted publishable qualitative research
Relati	onship with participants		
6.	Relationship established	Was a relationship established prior to study commencement?	None
7.	Participant knowledge of the interviewer	What did the participants know about the researcher? E.g. Personal goals, reasons for doing the research	Researcher, no personal goals
8.	Interviewer characteristics	What characteristics were reported about the interviewer/facilitator? <i>E.g. Bias, assumptions, reasons and interests in the research topic</i>	Professional health care workers
Doma	ain 2: Study design		
Theor	etical framework		
9.	Methodological orientation and theory	What methodological orientation was stated to underpin the study? E.g. grounded theory, discourse analysis, ethnography, phenomenology, content analysis	Phenomenology
Partic	ipant selection		
10.	Sampling	How were participants selected? E.g. purposive, convenience, consecutive, snowball	Purposive and simple
11.	Method of approach	How were participants approached? E.g. face- to-face, telephone, mail, email	Face to face
12.	Sample size	How many participants were in the study?	65: - 19 IDI and 46 FGD
13.	Non-participation	How many people refused to participate or dropped out? What were the reasons for this?	None
Settin	g		

14.	Setting of data collection	Where was the data collected? E.g. home, clinic, workplace	Community of participants
15.	Presence of non- participants	Was anyone else present besides the participants and researchers?	None
16.	Description of sample	What are the important characteristics of the sample? <i>E.g. demographic data, date</i>	Age group, marital status, and their role in the community
Data	collection		
17.	Interview guide	Were questions, prompts, guides provided by the authors? Was it pilot tested?	Yes
18.	Repeat interviews	Were repeat interviews carried out? If yes, how many?	No
19.	Audio/visual recording	Did the research use audio or visual recording to collect the data?	Yes, 2 recorders
20.	Field notes	Were field notes made during and/or after the interview or focus group?	Yes
21.	Duration	What was the duration of the interviews or focus group?	maximum took an hour
22.	Data saturation	Was data saturation discussed?	Yes
23.	Transcripts returned	Were transcripts returned to participants for comment and/or correction?	No
Dom	ain 3: analysis and findi	ngs	
Data	analysis		
24.	Number of data coders	How many data coders coded the data?	2
25.	Description of the coding tree	Did authors provide a description of the coding tree?	Yes
26.	Derivation of themes	Were themes identified in advance or derived from the data?	Before
27.	Software	What software, if applicable, was used to manage the data?	Nvivo
		manage the data:	
28.	Participant checking	Did participants provide feedback on the findings?	No
28.		Did participants provide feedback on the	No
		Did participants provide feedback on the	No Yes
Repo	rting	Did participants provide feedback on the findings? Were participant quotations presented to illustrate the themes / findings? Was each	
Repo 29.	rting Quotations presented Data and findings	Did participants provide feedback on the findings? Were participant quotations presented to illustrate the themes / findings? Was each quotation identified? <i>E.g. Participant number</i> Was there consistency between the data	Yes

When submitting your manuscript via the online submission form, please upload the completed checklist as a Figure/supplementary file.

If you would like this checklist to be included alongside your article, we ask that you upload the completed checklist to an online repository and include the guideline type, name of the repository, DOI and license in the *Data availability* section of your manuscript.

Developed from: Allison Tong, Peter Sainsbury, Jonathan Craig, Consolidated criteria for reporting qualitative research (COREQ): a 32-item checklist for interviews and focus groups, International Journal for Quality in Health Care, Volume 19, Issue 6, December 2007, Pages 349–357, https://doi.org/10.1093/intqhc/mzm042